

COLLECTIONS/CUSTOMER SERVICE LEADS  
FOR THE TIME PERIOD 04/01/99 THRU 08/30/01

LET	12/30/00	***	YE100
COL	12/27/00	FDH	
COL	12/27/00	MMJ	
COL	12/26/00	JHN	
COL	12/26/00	SEH	
COL	12/26/00	TEB	
COL	12/20/00	JUS	XC501
LET	12/20/00	JUS	XC502
LET	12/20/00	JUS	
COL	12/19/00	TLW	
COL	12/19/00	TLW	
LOG	12/08/00	SJR	120800
LET	12/07/00	SGG	XF501
LET	12/07/00	SGG	XF894
LOG	12/04/00	JWB	
COL	12/04/00	FFW	
COL	12/04/00	FFW	
LET	11/14/00	CIG	FF550
LET	10/31/00	CIG	FF302
LET	10/17/00	CIG	FF202
COL	10/11/00	MXB	
COL	10/11/00	MXB	
LOG	10/11/00	MXB	
COL	10/10/00	CNR	
COL	10/10/00	CNR	
COL	10/09/00	LZA	
COL	10/05/00	***	
COL	10/04/00	DDH	
COL	10/04/00	DDH	
COL	10/03/00	JDP	
COL	08/01/00	JOM	

TODAY  
ADD - GEORGE MCCARLEY  
NL CLLD WL MKE PMT ON 12/29 STTD WL C/B ON THAT  
DAY.  
CAL RESIDENCE LMSC ON RECORDER  
12-30  
CAL RESIDENCE NO ANSWER  
CAL RESIDENCE NO ANSWER  
CAL RESIDENCE NO ANSWER  
AM  
028 - Notice to Cure Breach-Reg Mail  
022 - Notice to Cure Breach-Cert ML  
CAL RESIDENCE NO ARRANGMENTS (D)  
12-23  
SD THAT HE HAS SOME CK'S COMING IN. WILL GET CATCH  
UP SOON  
OC'D AND FAXED TO 813 571 8840 BY HPAS705  
012 - Payoff Statement (Pg.1)  
017 - Payoff Prepay Penalties (Pg.4)  
\*\*\*COMPLAINT FILED\*\*\*MR UPSET BECAUSE HE IS GETTING  
G RUN AROUND ON TRYING TO BORROW MORE MONEY  
WE HAVE DECLINED HIM BECAUSE WE DO NOT ORIG. LOAN  
IN AL DUE TO WE DO NOT HAVE A LIC. REFER CUSTOMER  
TO BRANCH OFC MONTGOMERY AL 334-277-7740...  
ADVS MR I WILL HAVE SOMEONE TO CALL HIM BACK  
SPOKE TO MIKE IN BRANCH AND HE WILL CALL CUSTOMER  
BACK....JUDYB  
C/R TT MR (D) WILL ML PMT (D)  
290.51 12-14  
WL ML OUT PMT ON 12/6, REFUSED TO SET UP T/C, BUT  
WANTED TO TALK TO TELESAL GAVE PH#  
001 - Policy Cancellation 00/11/11  
001 - Pol Cvr Lcr Fire NE 00/10/28  
001 - Second Lcr Fire NE 00/10/14  
C/R TT MR (D) PAID VIA TC (D)  
290.51 10-14  
RFD PMT LOST IN MAIL STOPPED PMT TO ON 10/11 AM  
T 610.08 CK# 1079 10.00 PER  
NEW TC - AMT 610.08 - PROC DT 10/11/2000  
ABA 061000052 - BK ACCT 001001125467  
C/R TT MR (D) NO ARRANGMENTS (D)  
TT N/1 SD THT HE WILL TRY TO FIND OUT WBT THE DELAY  
IS BEC HE ML THE PMT ALRDY. IF HE CN'T FND THE PMT  
HE WILL SND ANOTHER ONE.  
CAL RESIDENCE NO ANSWER  
NOTICE FINAL (P-199)  
C/R TT MR (D) MAILED PMT (D)  
290.51 10-06  
MAILED 9/28  
CAL RESIDENCE NO ANSWER  
C/R TT MR (D) PMT THRS PRESENT (D)  
290.51 08-05

28

Plaintiff  
Exhibit

4-3 per month  
27

343 contracts